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- **Computers slow down, crash, overheat, freeze, restart on their own and do other things that get in the way of your productivity.**
- **Take your PC to an in store computer repair service and you often get charged large fee's which sometimes almost half of what you paid for your computer. That's just not right.**
- **Actively repairing PC's and building systems for over 10 years. I enjoy it, and I won't leave you scratching your head with the work that I do.**
- **Nosleep PC Repair can help you get your machine back up running faster than it ever did before.**
- **Nosleep PC Repair charges a third of what most in-store computer repair services charges. Prices are fixed and will not fluctuate. Service will rarely cost over \$100. See my service price comparison chart below.**
- **Provides fast turn around with friendly service which is how good business should be done!**
- **You will never have spam programs or advertising installed on your computer from Nosleep PC repair, and we will leave instructions on your PC on how to keep your machine clean.**
- **Offer business hours that are convenient for everyone.**
- **Free pdf that has helpful tips, hardware and software recommendations and links to some really interesting websites.**

Feel free to contact me with any questions you might have.

Below is a comprehensive overview on the services offered as well as price comparisons.

## Services

- **Hard Drive: clean up, defragmentation (like a car tune up)** – I will clean up your hard drive of all the gunk and junk that the internet and programs can add. I will also install simple tools that will run automatically to help keep your PC clean.
- **Motherboard problems, updates, firmware** – The motherboard is the soul of your PC. It is your PC. From time to time Motherboards need updating. Some motherboards are not configured right.
- **Virus and Spyware Removal (slows down pc's)** – The main problem you get with the internet is the garbage that gets deposited on you machine without you knowing it. It can slow you computer down so much that many people accept it as normal until they use another PC which isn't bogged down with web sludge. I will clean you computer and explain to you how to keep it clean of the junk.
- **Hard Drive Data Retrieval (accidentally deleted data)** – Ever deleted files to the recycle bin and realized you wanted to keep them? That can be painful. Fear not! I can help get your data back.
- **Setup Home Network** – Routers (the thing that sends the wireless signal all thru your house or apartment) are pretty cheap these days, but they haven't got any easier to set up. Once you plug it in you don't want everyone on your block using your internet connection. I can setup and connect your devices to your wireless network, video game systems (DS, ps2, ps3, 360, ect) and laptops and make sure your network remains open only to you.
- **Printer Problems** - Printers can go wrong for a variety of reasons. I can help to get your printer working right whether it's on a network or just a simple setup.
- **Replace Computer Power Supply** – Your computer has a lot of components that require juice. Your power supply is the lifeline to all these components.
- **Install and configure PC case fans** – fans keep your computer cool. Video cards, hard drives, memory, your motherboard...they all put out a lot of heat. If your pc case doesn't have the right ventilation then your run the risk of having your pc overheat, which ain't good.
- **Software & Game instillation** – Get you software installed the right way. A lot of software will turn itself on to start when you restart your PC. It's little sneaky things like that which will render your PC slow as a turtle.
- **Digital Camera help** - downloading pictures from your camera, resizing, editing, resizing, touch up & cropping. Preparing photos for prints. General digital camera advice.
- **Photo Scanning** - can scan photographs and deliver high quality touched up and it needed restored copies of the pictures.
- **Audio recording and mp3 help** - Transferring LP's (vinyl) to mp3. Mobile vocal recording. Small studio set up and guidance. Tagging mp3s so they sort in your player.
- **ebay / craigslist selling setup** – setup of auctions for ebay and listings in craigslist.
- **myspace setup** – will setup your myspace page.
- **simple web site set up (with 1&1.com) & design** – small website design and setup, complete with maintenance. Call me for a quote.
- **data backup to cd-r or dvd-r** – I can backup any data you have to cd or dvd (I provide the media). Your data will always remain private and confidential. I suggest you backup your personal files at least every 2 weeks.
- **Pickup and Drop off service** – For service that cannot be completed within 2 hours, there is a pickup and drop off service. Turnaround is usually no more than 2 days. Most services are completed overnight.

## General Overview

Will Install and troubleshoot:

- Memory
- hard drives (internal and external USB models)
- sound cards & speaker setups
- video cards
- modem (56k, dsl, broadband)
- Network Card (NIC)
- floppy & Zip drives
- CD-Rom and DVD-Rom
- startup sequence (programs that secretly start without your knowledge)

## Help, show me how to:

- use Windows XP, 2000, 98 (SE)
- set up a email account
- make mp3's
- take digital photos and put them on my PC
- use google to the fullest
- use photoshop or paint shop pro
- use propellerhead reason to make music
- edit audio files, make mp3s from vinyl and cds
- rename and organize mp3s, edit tags
- make a backup of a dvd I purchased.
- how to use bitorrent
- use better programs for video & music
- download using bittorrent p2p
- share printers and files over a network

## Hey, my computer / laptop is:

- running very slow, can you speed it up?
- having trouble connecting to the internet
- having problems staying connected to my router
- restarting all the time
- making me squint to read the monitor
- running windows 98 and slow (XP is all you need)
- a dell, gateway, sony, emachine

## Thinking of buying a new desktop PC? :

- I upgrade my PC's every 2 years. It costs me between \$200 - \$350 to do so. It can be the same for you. Contact me before you consider purchasing or upgrading a desktop PC.
- I can also save you money with advice on laptop purchases. You can get a great laptop for \$399 and up these days. Contact me for details.

## Privacy Policy:

- Your data will be private and confidential at all times, no matter the content or sensitivity. It will not be shared, viewed, or spoken of to anyone other than the system's owner or user.

## Pricing Overview:

- HOME / APT SERVICE\* \$50 an hour, 2 hour minimum
- DROP OFF / PICKUP NEXT DAY \$100 flat fee
- CONSULTING VISIT TO RECOMMEND PARTS, RETURN VISIT TO INSTALL \$110 flat fee (includes return)
- PHONE TROUBLESHOOTING\*\* \$40 per hour
- INSTRUCTIONAL SERVICE - \$35 per hour.
- BUSINESSES - contact me for my corporate / professional rates.

*\*average home visit usually runs about 2 hours, includes a system tune.*

\*\*Requires a paypal payment before session will be started. My paypal ID is [BUSYWL@YAHOO.COM](mailto:BUSYWL@YAHOO.COM)

## HOURS

- Drive out / Pickup Hours: 10am - midnight (7 days a week)
- Drop off hours: 10am - 8pm (scheduled, please call first) (7 days a week)
- Phone support service: 24 hours a day (7 days a week)\*

### **For a quote Please email me and include:**

- Your location
- a description of your problem
- model of pc or laptop you have
- the operating system (xp, vista, ect)
- whether your internet capable or not
- your name and phone # with a convenient time to call back

### **Or you can call me at 708-263-8935 or skype @ busywl**

If I am unavailable please leave a detailed message containing:

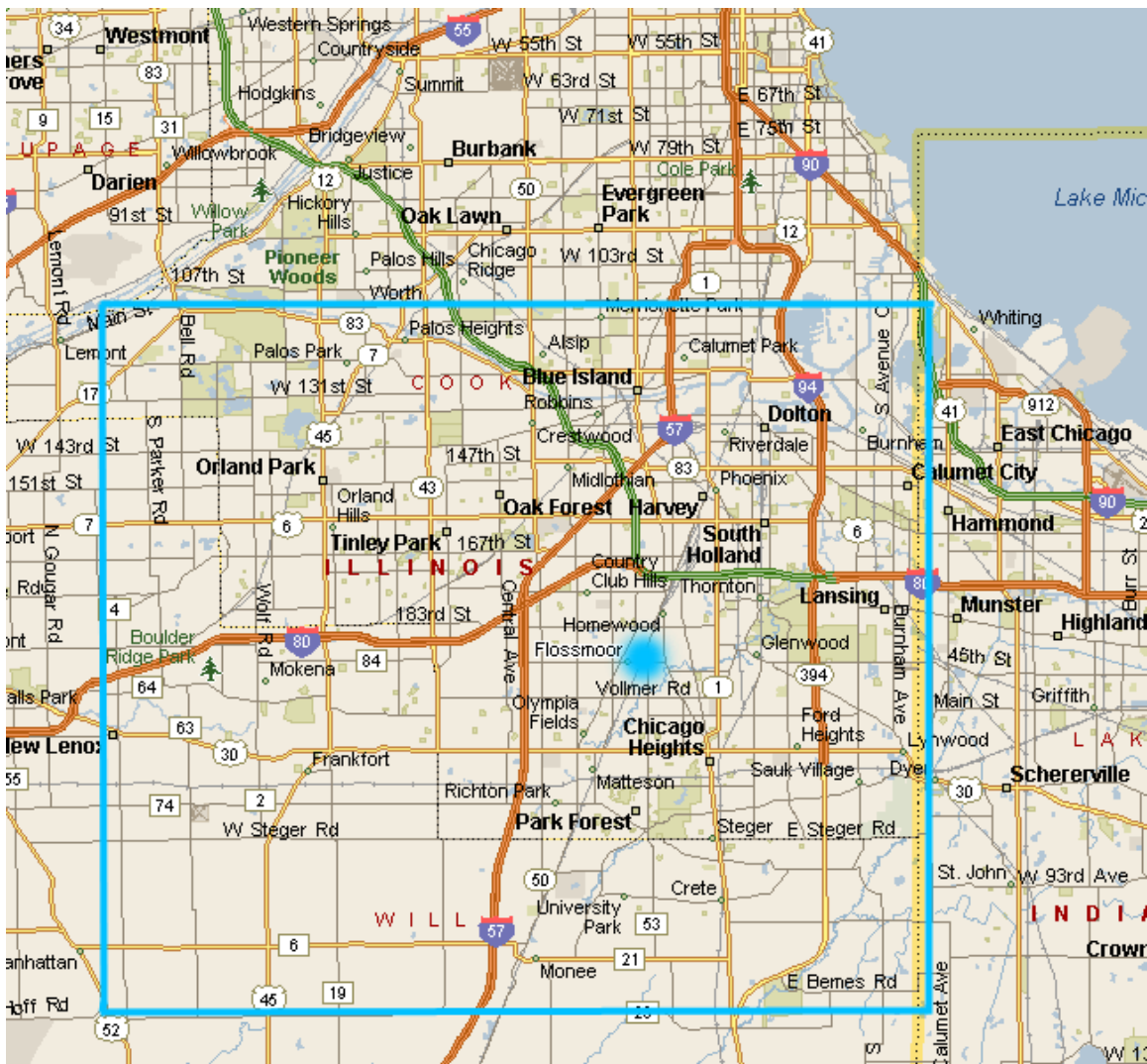
- type of computer (Pc or Laptop)
- brief description of the problem
- operating system (xp or vista)
- your name and phone # with a convenient time to call back

\*requires instant paypal payment

## TOWN'S SERVICED

<p style="text-align: center;">                 Homewood                  Flossmoor                  Matteson                  Chicago Heights                  Glenwood                  Hazel Crest                  Lansing                  Tinley Park                  Orland Park                  Calumet Park                  Crete                  Monee                  University Park                  Park Forest                  Blue Island                  Oak forest                  Palos Heights                  Lynwood             </p>	<p style="text-align: center;">                 Steger                  Frankfort                  Moneka                  Sauk Village                  Dyer                  Thornton                  Country Club Hills                  Harvey                  Phoenix                  Midlothian                  Crestwood                  Dolton                  Calumet City                  Alsip                  Robbins                  Olympia Fields                  Richton Park                  New Lenox             </p>
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Service area is highlighted in blue.



## Rate comparison

Service	Nosleep pc repair	Geek Squad & other corporate repair services
<b>Onsite Quote/Estimate</b> – of Equipment or Service Needs. Free if service is used.	\$20	\$49
<b>Quick System check &amp; Tune Up</b> – Your system will be updated, junk files deleted, unused icons & programs deleted.	\$50 an hour	\$229 and up
<b>System checkup</b> – Includes Spyware immunization, registry optimization tactics, registry check, driver updates, program cleanup, & loading Windows Updates if needed. May include recommendations	\$50 an hour	\$249 and up
<b>Virus or Spyware Removal</b> – Includes all of the above plus virus or spyware removal. Minor Data Recovery may be included in this price. May require system to be picked up and returned when completed.	\$50 an hour	\$349 and up
<b>Hardware maintenance</b> – Labor fees for Physical repairs on a system, also includes all of the above.	\$50 an hour	\$349 and up
<b>Advanced Data Recovery</b> – Includes recovery from magnetic media (Disks or Hard Drives) or optical media (CDs / DVDs).. CD orDVD provided with any recoverable data.	\$75 flat fee	\$259 - \$519
<b>Network Installation</b> – May include network configuration, wiring or wireless installation, & security measures.	\$50 an hour	\$199 and up
<b>Hardware Installation</b> –Installation of hardware devices like hard drives, network cards, soundcards, video cards, cd and dvd drives and more.	\$50 an hour	\$229 and up



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